

Bus Rules

All passengers are expected to follow these rules while on any Yankton Transit vehicle.

1. Pay fare or present valid bus pass upon boarding.
2. Inside voices ONLY—No Yelling.
3. No foul language.
4. Be courteous to other passengers.
5. No fighting (hitting or rough housing).
6. All children will be dropped off at the pre-arranged destination.
7. Any changes to the schedule can only be made by a parent or legal guardian.
8. No food, drinks or candy.
9. Personal belongings remain stowed.
10. Remain seated at all times.

FAQ's

Q: If my child rode last year, do I have to sign him/her up next year?

A: Yes, this needs to be yearly as information can change for the child.

Q: How do I register my child?

A: Go to yanktontransit.com and click on the Youth Registration form or come in our office.

Q: *What happens if my child does not have their fare card or have payment for the ride?*

A: *The driver will send them back inside the building/residence they are at to call for alternative transportation.*

Q: Can I cancel?

A: Yes, just be sure to call a minimum of 1 hour before the scheduled pick-up time or email yanktontransit@iw.net if before 7AM.

Q: How old does my child have to be to ride the bus?

A: With an adult, it can be any age but alone they will need to be least three years old.

Q: Do I have to schedule and cancel trips for my child or does the school do this?

A: You need to schedule and cancel trips for your children. The school **does not** schedule or cancel trips. Transit is not affiliated with the school.

Q: Will my child go straight home?

A: Since this is public transportation, we can not guarantee they will go straight home. Our routes are predetermined by an automated routing system to be as efficient as possible. With a full bus, rides could take up to an hour to drop-off.



Youth Transportation Pamphlet

901 East 7th Street
Yankton, SD 57078
605-665-4610

Email: dispatch.yankton@septransit.com

Youth Transit

Registration

Southeast Public Transit requires that all youth passengers are pre-registered before they begin riding. This is required as a precautionary measure to make sure that:

- The parents/guardian is aware that their child is riding the bus
- We have permission to transport that child
- We have emergency contact information if needed

Drop-offs

Southeast Public Transit is a door-to-door on-demand transit service so we will make sure your youth rider will get inside of the place of drop-off before moving on.

Passenger Suspension

Any misconduct on the bus will result in a warning and a parent or guardian will be notified. If the problem persists the rider will be suspended. The length of suspension will depend on the seriousness of the misconduct.

Youth Transit

No Show

All passengers must arrive to the bus within a three minute time frame, or the ride will be considered a “no show” and move on. One of the reasons we have this policy is to keep our routes as efficient as possible. After a “no show” , if the passenger still wants a ride, they will have to call dispatch for a new ride that can be fit back into the schedule, and the passenger must pay the fare of the missed ride in addition to the fare for the new ride. This option is not guaranteed as it depends if we have an available driver to do the trip.

If your youth rider “no shows” the bus and there are funds on the fare card, we will collect the fare amount that day and will not be counted towards the three “no shows” policy.

After three “no shows” when no funds are available on the fare card, the rides will be stopped without notification and you will need to pay for the no shows before we can restart the rides.

Concerns

Any concerns regarding transportation need to be addressed by the child’s legal guardian only.

NEW Fare Policy

Cash Fares

\$2.50 one way fare within city limits.

Fare Cards

Southeast Public Transit is requiring fare cards for youth riders or they may pay cash.

These will need to be picked up during office hours prior to the youth’s first ride. Once a fare card is initially assigned to you, you may reload it with funds either on-line at our website <https://septransit.com/reload-farecard/> or by calling or stopping into the office. A replacement fare card will be \$5 and will need to be picked up at the office. Fare cards are not transferrable and each youth rider will have to have their own card. The card is programmed to the specific rider printed on the card.

An email notification will be sent once your fare card gets down to \$10 so you know the funds are getting low and will be needed to be reloaded. If the fare card is at \$0 and the youth rider tries to board the bus, we will send them back inside the building/ residence they are at to call for alternative transportation.